



New Flags:
Housing, Food, Transportation
*A pilot integration between Unite Us (Connect Oregon) and
PointClickCare (Collective Platform)*

Connecting Health and Social Care

Starting in February 2023, Unite Us (Connect Oregon vendor) and PointClickCare (Collective Platform vendor) will begin sharing actionable information to help address social needs for individuals and families in Oregon in a timely manner.

Clients served by Connect Oregon with a referral history within the last six months will have flags on their records in the Collective Platform for these service types:

- Housing assistance
- Food assistance
- Transportation assistance

Care managers, social workers, and others using the Collective Platform will be provided with actionable information about the non-medical needs of individuals served through the Connect Oregon referral network. Users who see flags in the Collective Platform will be able to quickly know that their patient/client is being served in Connect Oregon and can access that system for an update on patient/client referrals. (If users do not have Connect Oregon access, they will see information about how to learn more.) **This integration will help streamline care coordination work for users of both systems.**

How Information will be Shared

Unite Us will send a secure flat file monthly to PointClickCare that outlines each client in Oregon with an active social need for housing, food, and/or transportation assistance. PointClickCare will ingest the file each month the night after receiving it. The latest information will be displayed in the Collective Platform the next time a patient/client portal overview page is viewed. A flag will be displayed, with the descriptions noted below. The flags will be visible to all portal users but will not be included in the EDIE notifications that are integrated into EHRs or print in the emergency room. However, the flags will show in the ED web portal for ED Case managers. **The flags viewed in the Collective Platform web portals will only be visible to those users who have an active HIPAA-covered relationship with the patient/client.**



In the initial integration, the flag will have a hover bubble that indicates that PointClickCare processed the need from Unite Us on the Attributed by date. In a subsequent release from PointClickCare, a clickable link can be added. This is estimated to be a potential feature available to PointClickCare partners some time in Q1 2023.

Flag Names, Descriptions and Images

Doe, John [View More](#) CCD [Download PDF](#)

Address 123 Sun Street Portland, OR 97035 View More	Phone 555-555-1234 View More	DOB 1/1/1965 View More	ID 50303932-fda0-4d44-8a57-00e59fbcacb6 View More	Gender Other
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Tags Housing Assistance Referral - Unite Us Transportation Assistance Referral - Unite Us Food Assistance Referral - Unite Us

Housing Assistance Referral - Unite Us

Housing Assistance Referral - Unite Us

Description: This client has been referred for housing assistance in Connect Oregon (Unite Us) within the past six months. To learn more about the client's screening and referral history and to coordinate care navigate to their face sheet at <https://uniteus.com/collective-medical/>

Attributed on: 01/26/2023
Attributed by: Connect Oregon - Unite Us

Food Assistance Referral - Unite Us

Food Assistance Referral - Unite Us

Description: This client has been referred for food assistance in Connect Oregon (Unite Us) within the past six months. To learn more about the client's screening and referral history and to coordinate care navigate to their face sheet at <https://uniteus.com/collective-medical/>

Attributed on: 01/26/2023
Attributed by: Connect Oregon - Unite Us

Transportation Assistance Referral - Unite Us

Transportation Assistance Referral - Unite Us

Description: This client has been referred for transportation assistance in Connect Oregon (Unite Us) within the past six months. To learn more about the client's screening and referral history and to coordinate care navigate to their face sheet at <https://uniteus.com/collective-medical/>

Attributed on: 01/26/2023
Attributed by: Connect Oregon - Unite Us



More Information

A user that navigates to the [web page](#) listed in the descriptive text will be presented with an easy way to log in to Unite Us. Also featured will be an orientation on the Unite Us and Collective Medical partnership and a way to learn more about Unite Us.

We connect health and social care.

Unite Us is proud to partner with Collective Medical to address socioeconomic barriers to care. Understand your clients' screening and referral history and easily coordinate care in your community with our end-to-end solutions.

Whether you're looking to connect patients to services, identify social care needs, or leverage meaningful outcomes data to drive community investment, Unite Us is your trusted technology partner. Find more information on how to access Unite Us or to learn more about our solutions below.



Already have a Unite Us account?

Welcome back! Log in to Unite Us here:

Login

Looking for more information?

We're glad you stopped by to learn more about Unite Us!

Request Demo



Screenshot example of uniteus.com/collective-medical landing page

Questions

For questions about this integration, please email: Liz Whitworth
Liz@orhealthleadershipcouncil.org