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Oregon Health Leadership Council and Oregon Health Authority

*HIT Commons is a public/private partnership designed to accelerate and advance health information technology adoption and use across the state, leverage public and private investments, and expand access to high value data sources. HIT Commons is co-sponsored by the Oregon Health Leadership Council (OHLIC) and the Oregon Health Authority (OHA), and is jointly funded by OHA, hospitals, and health plans.*



## **Welcome to the HIT Commons Quarterly Newsletter, November 2021**

“Preaching to a parade.” That’s how a facility safety officer once described his job to me. He was referring to the importance of continuing to teach the basics even while promoting the next, new thing. All organizations experience turn-over, and most organizations know they need to improve their employee orientation. So, while HIT Commons is continuing to develop new tools and solutions, it is important to not forget our founding solutions. Two recent examples of this return to basics are:

- Dr. Josh Cott, Emergency Medicine Physician at Asante Health System, provided a list of suggestions on how to streamline the E.D. Notifications from Collective to the EDIE Steering Committee in August. Based on these suggestions, the number of flags that trigger E.D. Notifications was reduced and non-essential verbiage was eliminated. These changes were implemented in October. The Steering Committee also endorsed establishing an ongoing ED Physician Advisory Committee to provide feedback on proposed changes. If you would like to nominate a physician, please e-mail me at [mark@orhealthleadershipcouncil.org](mailto:mark@orhealthleadershipcouncil.org)
- In September and October, we offered two webinars:
  - Back to Basics on the Collaborative Platform in Oregon and Effectively Engaging Collective Support
  - HIT Commons website resources and Collective Community

These and other webinars can be accessed at: [EDIE Utility Resources and Webinars](#)

If you have ideas for future webinars, functionality, or toolkits, please send your ideas to me.

Mark Hetz, Executive Director, HIT Commons

[mark@orhealthleadershipcouncil.org](mailto:mark@orhealthleadershipcouncil.org)

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## What Have We Been Doing?

### **COVID-19 Support:**

#### **Collective Platform Use Case Development with Stakeholders:**

- Resources for using the Collective Platform for COVID-19 continue to be posted [here](#)
- As of early November, **Vaccine Population Reports** now include Pediatric doses of the vaccine.
- See vaccine-related resources here:
  - [Information Sheet on Vaccine Flags and Population Reports](#)
  - [Vaccine Messaging Tip Sheet for Providers](#)

For any questions about how to access or use Vaccine Population Reports, email Collective Support Team at [support@collectivemedical.com](mailto:support@collectivemedical.com)

## **EDIE and Collective Platform**

Visit our **HIT Commons website** to access resources and toolkits to support use of EDIE and the Collective Platform:

- [Q1 2021 EDIE Quarterly dashboards](#)—providing ED utilization summary data for the period Q2 2020 – Q1 2021, including regional, county, and age level trends on mental health, substance use and overdose-related ED visits.

[ACT Team Best Practice Guide](#)—a toolkit to highlight how to support Assertive Community Treatment (ACT) Teams' use of the Collective Platform as part of the care team serving individuals with behavioral health needs.

[EDIE Notifications - A Toolkit for ED Providers](#)—a toolkit to help ED providers and teams access and act on EDIE notifications in the ED setting.

[Clinics-Get Connected to Collective](#)—a toolkit to assist clinics (primary care and behavioral health) onboard to the Collective Platform.

[Individual Users-Get Connected to Collective](#)—a toolkit to assist individuals in gaining access to accounts for the Collective Platform if their organization is already onboarded.

[EDIE and Collective Platform in Oregon](#)—overview of EDIE and the Collective Platform network in Oregon

- **Integrating Housing and Jail Data:** Pilot efforts continue to enable limited data sharing from housing and jail systems to support care coordination efforts via EDIE/Collective Platform.
  - Through Oregon's IMPACTS (Improving People's Access to Community-based Treatment, Supports, and Services) grant program, three grantees are working with HIT Commons, via support from OHA, to leverage the Collective Platform to:
    - 1) track the IMPACTS population in real-time when they appear in any emergency department in Oregon, Washington, and beyond; and

- 2) pilot the use of jail booking and release data from volunteer county jails. The learnings from these pilots will be key to future efforts to integrate disparate data sources to better support incarcerated populations and support continuity of care.

**Upcoming Events:** HIT Commons is planning one Post-Acute Care webinar and a Behavioral Health Collaborative for the remainder of 2021. [Registration links here](#) and more information in **What's Coming** below.

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### **PDMP Integration**

- Provider perceptions of PDMP EHR integration were assessed as part of the PDMP integration evaluation (funded by the Harold Rogers Grant). including barriers, practice impacts, methods of use. Overall, 291 Oregon prescribers participated in the online 10 question survey. All data along with a [summary of findings and recommendations](#) was delivered to OHA for further quantitative analysis.

Key reporting from prescribers:

- 87% agree or strongly agree that having access to integrated PDMP enhances their ability to provide efficient care
- 70% agree PDMP integration reduces unnecessary prescribing; 64% say it prevents inappropriate drug combinations.
- 73% say integrated PDMP has a great or moderate amount of impact to their prescribing practices.
- 74% access integrated PDMP with every controlled substance prescription; 52% do when there is suspected substance use disorder.

October 14: The PDMP Integration Steering Committee met to review the latest updates on [PDMP implementation](#) and review recommendations resulting from the recent PDMP integration survey. The committee elected to meet biannually in 2022, with written quarterly updates delivered to members. The next virtual meeting will take place on April 14, 2022.

- 30 new entities are live with PDMP integration in this quarter including several behavioral health, dental and independent practices. Full report can be found [here](#).

If you know of a clinic or pharmacy that could benefit from PDMP Integration please let us know at [pdmp@hitcommons.org](mailto:pdmp@hitcommons.org)

# What Are The Results?

## ED Utilization Reports from Apprise



### QUARTERLY EDIE ANALYTICS DASHBOARDS For the Period: Q2 2020 – Q1 2021

#### Apprise Quarterly Dashboards

HIT Commons and Apprise continue to produce **EDIE Quarterly Dashboards** to monitor trends in ED utilization across Oregon. The most recent reports include a deeper dive into Mental Health and Substance Use trends. See latest dashboard here: [EDIE Utility Data and Reports](#)

The most recent data reporting through Q1 2021 show a continued decrease in overall ED utilization primarily due to the COVID-19 pandemic. However, ED visits for Mental Health and Substance Use have substantially increased. Dashboards now also provide regional, county, and age-level trends for Mental Health, Substance Use, and Overdose-related ED visits.

- **The total number of ED visits decreased by 20.0%**
  - **Proportion of ED visits related to Mental Health visits increased by 18%** from Previous Year
  - **Proportion of ED visits related to Substance User Disorder visits increased by 24%** from Previous Year
- **The total number of High Utilizer visits decreased by 19.7%**
  - Potentially Avoidable visits from High Utilizers decreased by 44%
  - High Utilizer Visits decreased by 26% in the 90 days following an initial care guideline
- **Total Mental Health related visits decreased by 5.4%**
- **Total Substance Use Disorder related visits decreased by 0.9%**

HIT Commons will be monitoring these data points as COVID-19 recovery continues.

**Q3 PDMP Quarterly Dashboard**  
**(Percentage change evaluated relative to 3rd Quarter, 2019)**

- Integrated queries increased across all clinical user groups (average 66.9%)
- Web portal queries decreased by 13%
- 94% of top 2,000 prescribers and 93.7% of top 4,000 prescribers queried PDMP in Q3 2021
- Increase in PDMP queries by Integrated user group
  - +110% MD/PA/DO (12,094)
  - +102.9% NPs/CNS-PP (2,758)
  - +45.6% DDS/DMD (233)
  - +278% NDs (397)
- The number of prescriptions for oxycodone increased while the those for hydrocodone decreased relative to this quarter last year.

Opiates	% <u>change</u> Q3 2020– Q3 2019
Hydrocodone	-3.1%
Oxycodone	+3.0%
Tramadol	-1.2%
Amphetamines	+9.6%
Benzodiazepines	% <u>change</u> – 2Q 2019*
Lorazepam	+3.4%
Alprazolam	-2.5%
Clonazepam	+0.2%

- Further results are identified in the [Oregon Prescription Drug Monitoring Program 2020 3rd Quarter Report](#).

# What Is The Impact?

## Regarding Vaccine Data in the Collective Platform:

*“As a health plan, we’ve used Collective to get real-time data about member health into the hands of medical providers and care teams. Access to up-to-date information has improved care and saved lives. We are excited that the Oregon Health Authority is expanding access to this proven tool to help all health care organizations work together to improve access to this lifesaving vaccine and directly address health equity issues. We believe that the Collective Vaccine Population Report data will help us increase vaccination rates and help protect our communities especially those who are most at risk.”*

Amit Shah, MD, chief medical officer, CareOregon.

## Regarding PMDP integration:

*“It’s a really easy process. One of the easiest implementations”.*

-Sharon Jean Louis, IT Manager at EyeHealth NW

*“It’s truly been a huge change for us. We’re very excited having it integrated into our systems”.*

-Brian Laubscher, Pharmacist at Siskiyou Community Health Center

For registration and additional information, please visit

[www.orhealthleadershipcouncil.org/pdmpintegration](http://www.orhealthleadershipcouncil.org/pdmpintegration)

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# What's Coming?

**All events are tentative and may be canceled/rescheduled in response to the COVID-19 situation**

**Annual Collaborative:** HIT Commons is planning one multi-stakeholder collaborative this year to focus on addressing statewide behavioral health needs utilizing HIT tools to support care coordination efforts:

**Behavioral Health – State strategies and stakeholder efforts**

Date: Friday, December 3rd, 9am-12 noon (virtual)

[Registration link](#)

[Agenda link](#)

**Steve Allen, OHA Behavioral Health Director will provide the plenary presentation** to discuss coming state investments in behavioral health. The Collaborative will also include breakout sessions for peer to peer sharing and learning.

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## How To Get Involved

- **Integration outreach** continues in a virtual format. If you haven't done so, complete and submit your PDMP Integration form today. For registration and additional information, please visit [www.orhealthleadershipcouncil.org/pdmpintegration](http://www.orhealthleadershipcouncil.org/pdmpintegration).



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Oregon Health Leadership Council  
11740 SW 68th Pkwy Ste 100  
Portland, OR 97223-9038

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