Oregon Health Leadership Council

Q2 Progress Report   June 2020

Creating a nation leading, high-value, and sustainable health care system accessible to all Oregonians

Goal #1: Reduce costs and increase efficiency of administrative processes

ENHANCE ADMINISTRATIVE SIMPLIFICATION
Reduce cost and increase efficiency of administrative processes.

- Multi-factor authentication to OneHealthPort will go live August 11. Communications to all Oregon OneHealthPort users in progress.
- Administrative Simplification work groups will begin results validation work on their multi-year Eligibility Improvement Project in September.

Goal #2: Improve quality and increase value through implementation of evidence based best practices

DECREASE OPIOID-RELATED MORBIDITY AND MORTALITY
Develop policies, procedures and recommendations that decrease opioid-related morbidity and mortality

- Identify opportunities to align benefits and reduce barriers for treatment of complex pain patients, medication assisted treatment and non-opioid therapies
- Promote and support provider pain science education
- Update, endorse, and disseminate Oregon Opioid Guidelines

REDUCE UNNECESSARY OVERUSE OF HEALTH CARE SERVICES-
Analyze data and develop aligned strategies to reduce potentially unnecessary, low value services

- Promote and evaluate adoption of Vitamin D Testing Clinical Guideline
- Partner with OHA to disseminate Oregon Low-Value Care Report
- Identify and prioritize opportunities and strategies to reduce overuse of medical tests and procedures

IMPROVE PRIOR AUTHORIZATION REQUIREMENTS TO DECREASE ADMINISTRATIVE BURDEN
Develop policies, procedures and recommendations that streamline prior authorization processes

- Identify opportunities to align and streamline prior authorization processes for advanced imaging
- Partner with payers and providers to identify and prioritize opportunities for improving prior authorization processes to reduce provider burden, improve outcomes and increase patient satisfaction

SUPPORT COMPREHENSIVE PRIMARY CARE (CPC+) INITIATIVE
Provide financial support and strategic input to CPC+ participants in Oregon

- OHLC convener support contract among OHLC, Comagine and Artemis consulting has been approved. The CPC+ Payer Collaborative has reconvened with focus on additional "Data Bytes" on CPC+ practices compared to non-CPC+ clinics. Existing Data Byte" reports that can be found here.

Goal #3: Accelerate and advance HIT optimized health care delivery

HIT COMMONS
Provide management services and operational infrastructure to support identified HIT Commons initiatives

- Nearly all OHA-project work (Provider Directory, CIE, Prescription Drug Monitoring and EDIE) on hold due to focus on COVID-19 and desire to not distract providers from emergent efforts.
- Initiated COVID-19 response work involving Collective Platform tools, Discharge Planning workflow support and assistance to 211info call center.
- Developed financial sustainability projections for anticipated changes in state and federal funding in late 2021.

PRESCRIPTION DRUG MONITORING PROGRAM (PDMP) INTEGRATION
Increase the use of PDMP data at the point of care by enabling access to PDMP information within prescriber's and dispensing pharmacist's clinical workflow

- Despite outreach efforts being on hold to allow providers to focus on COVID-19, nine new clinics and one additional hospital implemented PDMP integration in the second quarter of 2020.
- Focus on identifying best practices and tools to support medical leadership in organizations optimize use of PDMP integration.
- Initiated project to survey sample of organizations that have implemented PDMP integration to identify process improvement opportunities, best practices and success stories.
- Outreach, when it resumes, will focus on dental, behavioral health and tribal clinics.

EMERGENCY DEPARTMENT INFORMATION EXCHANGE
Leverage the use of real-time ED and IP utilization information to support efforts aimed at reducing unnecessary emergency department utilization and improving cross-organizational care coordination

- Support community collaborative efforts for peer networking and sharing of best practices
    - Community collaboratives to reconvene post COVID-19 response
- Identify opportunities to leverage the use of tools to support specific initiatives (e.g. opioid prescribing reduction, post-acute care)
    - COVID-19 Use Cases supported with EDIE and Collective platform. Resources found here.
- Continue to optimize the meaningful use of the tools through focused technical assistance and resources
- Build capacity for health plans/CCOs to support provider networks with the tools
    - Three Collective Platform Resource Guides developed and circulated via Q1 webinar. Materials found here.

COMMUNITY INFORMATION EXCHANGE (CIE)
Assess the potential for a common technical infrastructure for social needs screening and referrals among clinical providers and community-based organizations (CBOs)

- Support early adopter efforts of CIE to learn and shape vision for potential statewide adoption
    - CIE Whiteboards continue into Q2 for coordinated engagement, statewide pricing model & governance
    - Stakeholder engagement/adoption is strong in 21/36 counties as of Q2 2020.
- HIT Commons CIE Advisory Group to develop CIE Roadmap for Oregon
    - Monthly meetings suspended due to COVID-19. Future plans in development with OHA input.
    - Previous meeting materials found here.

Goal #4: Develop and implement strategies for sustainable health care funding

COST GROWTH TARGET
Continue to synchronize statewide healthcare cost sustainability

- Continued Collaboration with OHA on Cost Growth Target work, most notably through Best Practice Committee work on value-based care noted above.
- OHLC and OHA completed and published a Low Value Care report.

Goal #5: Develop future vision and strategies for OHLC

STRATEGIC PLAN IMPLEMENTATION
Implement "Deterministic" strategy model approved by board in 2019

- In response to the COVID-19 pandemic, OHLC adjusted its work efforts to first, respond to member and partner demands to address discharge planning, demand for social services and integration of COVID-19 testing data on the Collective platform. As we move into COVID-19 Recovery phase, OHLC will accelerate support of CIE, public health data integration and ways to support telehealth as it becomes a more dominant practice in the healthcare landscape.