



### **Goal #1:** Reduce costs and increase efficiency of administrative processes

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#### **ENHANCE ADMINISTRATIVE SIMPLIFICATION**

*Reduce cost and increase efficiency of administrative processes.*

- Multi-factor authentication to OneHealthPort went live August 11. Post go-live monitoring indicates portal utilization has returned to previous levels. Project has been successfully completed.
- Administrative Simplification work groups have begun results validation work on their multi-year Eligibility Improvement Project.

### **Goal #2:** Improve quality and increase value through implementation of evidence based best practices

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#### **SUPPORT BEST PRACTICE TREATMENT OF SUBSTANCE USE DISORDER**

*Develop, align, and communicate policies and recommendations that support best practice use of substance use disorder*

- Improve access to Medication for Addiction Treatment (MAT) through the development and communication of clinical MAT recommendations and education
- Decrease financial barriers to MAT access across care settings through benefit alignment
- Promote and support provider pain science education
- Assist in the development of best practice standards of use for PDMP medical director reports

#### **REDUCE UNNECESSARY OVERUSE OF HEALTH CARE SERVICES-**

*Analyze data and develop aligned strategies to reduce potentially unnecessary, low value services*

- Evaluate adoption of Vitamin D Testing Clinical Guideline through data analysis
- Disseminate Pre-Operative Testing Recommendations
- Identify and prioritize opportunities and strategies to reduce overuse of medical tests and procedures

#### **IMPROVE CLINICAL USE OF TELEHEALTH SERVICES**

*Identify, communicate, and support implementation of clinical best practice use of telehealth services*

- Improve telehealth quality and safety by determining and recommending services most appropriate for telephone, video, and/or e-visits
- Optimize telehealth delivery by evaluating current workflows, identifying barriers, and providing recommendations for process improvement
- Develop and promote patient-centered telehealth education to improve understanding of patient responsibilities

#### **SUPPORT COMPREHENSIVE PRIMARY CARE (CPC+) INITIATIVE**

*Provide financial support and strategic input to CPC+ participants in Oregon*

- The CPC+ Payer Collaborative has reconvened with focus on additional alignment with OHLC low value care, , monitor telehealth policies, value based payment for primary care, Covid-19 practices and impact, and 5 “Data Bytes” to inform, support value based payment models.

### **Goal #3:** Accelerate and advance HIT optimized health care delivery

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#### **HIT COMMONS**

*Provide management services and operational infrastructure to support identified HIT Commons initiatives*

- Some OHA-project work (Prescription Drug Monitoring and EDIE) has resumed after being on hold due to focus on COVID-19 and desire to not distract providers from emergent efforts. Other projects such as Provider Directory remain on hold.
- Work continues on COVID-19 response work involving Collective Platform tools, including legislative strategy

and process for sharing statewide COVID-19 status data with all connected Collective users.

- Finalized and sent out updates Memoranda of Understanding for 2021 – 2023. Overall Assessment level for 2021 remains unchanged from 2020.

### **PRESCRIPTION DRUG MONITORING PROGRAM (PDMP) INTEGRATION**

*Increase the use of PDMP data at the point of care by enabling access to PDMP information within prescriber's and dispensing pharmacist's clinical workflow*

- Despite outreach efforts being on hold to allow providers to focus on COVID-19, fifteen new clinics and one additional hospital implemented PDMP integration in the third quarter of 2020.
- Focus on identifying best practices and tools to support medical leadership in organizations optimize use of PDMP integration.
- Project underway to survey sample of organizations that have implemented PDMP integration to identify process improvement opportunities, best practices and success stories.
- Outreach, when it resumes, will focus on dental, behavioral health and tribal clinics.

### **EMERGENCY DEPARTMENT INFORMATION EXCHANGE**

*Leverage the use of real-time ED and IP utilization information to support efforts aimed at reducing unnecessary emergency department utilization and improving cross-organizational care coordination*

- Support community collaborative efforts for peer networking and sharing of best practices
  - Community collaboratives to reconvene post COVID-19 response
- Identify opportunities to leverage the use of tools to support specific initiatives (e.g. opioid prescribing reduction, post-acute care)
  - COVID-19 Use Cases supported with EDIE and Collective platform. Resources found [here](#).
- Continue to optimize the meaningful use of the tools through focused technical assistance and resources
  - Stakeholder work underway to build Overdose Notification use case for Collective Platform
- Build capacity for health plans/CCOs to support provider networks with the tools
  - Webinars and virtual collaboratives continue. Materials found [here](#).

### **COMMUNITY INFORMATION EXCHANGE (CIE)**

*Assess the potential for a common technical infrastructure for social needs screening and referrals among clinical providers and community-based organizations (CBOs)*

- Support early adopter efforts of CIE to learn and shape vision for potential statewide adoption
  - CIE Whiteboards #6 will conclude phase 1 engagement work. Shifting to formal governance YE 2020.
  - Stakeholder contracts in place with vendor to offer CIE functionality in 21/36 counties.
- HIT Commons CIE Advisory Group to develop CIE Roadmap for Oregon
  - Monthly meetings suspended due to COVID-19. Future plans in development with HIT Governance
  - Previous meeting materials found [here](#).

## **Goal #4: Develop and implement strategies for sustainable health care funding**

### **COST GROWTH TARGET**

*Continue to synchronize statewide healthcare cost sustainability*

- OHLC is working with OHA to partner on venue for implementing recommendations of the Sustainable Health Care Cost Target Implementation Committee. Charter for Framework/Work Plan to be completed in Q4 2020.

## **Goal #5: Develop future vision and strategies for OHLC**

### **STRATEGIC PLAN IMPLEMENTATION**

*Implement "Deterministic" strategy model approved by board in 2019*

- In response to the COVID-19 pandemic, OHLC adjusted its work efforts to first, respond to member and partner demands to address discharge planning, demand for social services and integration of COVID-19 testing data on the Collective platform. As we move into COVID-19 Recovery phase, OHLC will accelerate support of CIE, public health data integration and ways to support telehealth as it becomes a more dominant health care practice.